

## Customer Credit Reporting

**Company Name:** Gridley Telephone Co.  
**Doing Business As:**  
**Company Address:** 108 East Third St., PO Box 129 Gridley, IL 61744  
**Operating Company Number:** 1023

**Credit Reporting Data for Quarter Ending:** September 30, 2003 ▼

**Credit due in accordance with Section 732.30(a);**

**Out of Service More than 24 Hours:**

**Total Dollar amount of all customer Credits Paid:**

**Number of Credits issued for repairs - 24-48 hours:**

**Number of Credits issued for repairs - 48-72 hours:**

**Number of Credits issued for repairs - 72-96 hours:**

**Number of Credits issued for repairs - 96-120 hours:**

**Number of exemptions claimed for each of the categories identified in Section 732.30(e)**

**Number of customers receiving alternate phone service rather than receiving a credit.**

July	Aug	Sept	Total
\$0.00	\$0.00	\$0.00	\$0.00
0	0	0	0
0	0	0	0
0	0	0	0
0	0	0	0
0	0	0	0
0	0	0	0

**Credit due in accordance with Section 732.30(b);**

**Failure to install Basic Local Exchange Service:**

**Total Dollar amount of all customer Credits Paid:**

**Number of installations after 5 Business Days:**

**Number of installations after 10 Business Days:**

**Number of installations after 11 Business Days:**

**Number of exemptions claimed for each of the categories identified in Section 732.30(e).**

**Number of customers receiving alternate phone service rather than receiving a credit.**

July	Aug	Sept	Total
\$0.00	\$0.00	\$0.00	\$0.00
0	0	0	0
0	0	0	0
0	0	0	0
0	0	0	0
0	0	0	0

**Credit due in accordance with Section 732.30(c);**

**Missed Appointments**

**Total Dollar amount of all customer Credits Paid:**

**Number of customers receiving credits:**

**Number of exemptions claimed for each of the categories identified in Section 732.30(3).**

July	Aug	Sept	Total
\$0.00	\$0.00	\$0.00	\$0.00
0	0	0	0
0	0	0	0